

Field Response Officer

Job Description - We are searching for an applied field officer to evaluate our current programs, using insights obtained to steer and supervise the deployment of new programs. The field officer will be required to construct evaluative frameworks, liaise with stakeholders on the ground, and then devise data-driven undertakings that fully align with our stated aims. You should engage in this iterative endeavour with precision to promote beneficence. To ensure success as a field officer, you should maintain a trustworthy presence among our program's beneficiaries. Invariably, an excellent field officer will substantiate new concepts with all requisite field data.

Educational Qualifications

UG / PG (In any specialization)

Skills & Requirements

- Experience in working at district regional level in any of the Government or NGO.
- Preferable if more than two years in the field with strong understanding on needs of elders.
- Fresher are also welcome if found bright for not more than 25% of positions.
- Knowledge of computer and internet
- Excellent people skills.
- Empathy.
- Listening skills.
- Patient and politeness with elders.
- Relationship and rapport building.
- Ability to liaise with various departments of Government and NGOs.
- Closure orientation.
- Coordination skills.
- Fluency in English/Hindi and local language with excellent verbal and writing skills.

Work Responsibilities

- Field Response Officer will be located in districts or key locations of state as identified.
- Responsible for handling field operations and service requests assigned by the connect center.
- Coordinating with resources / partners, working closely with all the stakeholders.
- Ensuring timely resolution of grievances or closure of service requests.

- The field response officers will also connect with all the partners and civil society institutions on the ground.
- Collecting data and information related to Sr. citizen and NHSC project.
- Submitting DPR on daily basis.

Gender – Both

Experience – 1 to 5 years

Salary – 15,000 to 20,000

Location – all district of Jharkhand